WSC ADVISORY #2022-017 WSC PROGRESS NOTES APD ICONNECT IMPROVEMENTS

ACTION REQUIRED

EFFECTIVE DATE: AUGUST 24, 2022

Waiver Support Coordinators (WSCs) and Consumer Directed Care Plus (CDC+) Consultants are required to maintain progress notes (also referred to as case notes) in APD iConnect in accordance with the iBudget Handbook. APD iConnect has been updated to streamline the entry of progress notes. Session notes are now included within one screen design under the Provider Documentation Tab.

For instructions on how to enter progress notes and information on the system changes, please refer to the attached updates to Chapter 18 of the APD iConnect Care Management Training Manual. The entire manual can be accessed in the <u>APD iConnect WSC Library.</u>